

Terms and Conditions

Accommodation

- Extension accommodation costs are non-refundable.
- Incidental room costs, such as snacks, drinks or parking will be payable at your own expense upon check-out.

Flights

- The name you have provided in your registration must match the name as per your photo ID. Any costs associated with name changes will be at your own expense.
- Any flight changes after ticketing will incur a \$33 change fee + any fare differences and airline fees.
- Changes to your ticket are not accepted within two business days of your departure.

Travel Insurance

- You are responsible for obtaining appropriate insurance to cover your travel and attendance at the event.

Cancellations

- Cancellations of attendance must be advised by emailing the FCM Meetings & Events registration team on nationalconference2025@fcmtravel.com.au.
- By registering for the Collaborate. Inspire. Celebrate. National Conference 2025, you are acknowledging your commitment to the event and understand that, depending on the time of your cancellation, you may be charged a fee.